

TELEPHONE CALL CENTER WITH METHOD
FOR PROVIDING CUSTOMER WITH WAIT
TIME UPDATES

Inventors: Philip T. Kortun, et al.

Attorney Docket: 064198.0168

(T00516)

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FIG. 1

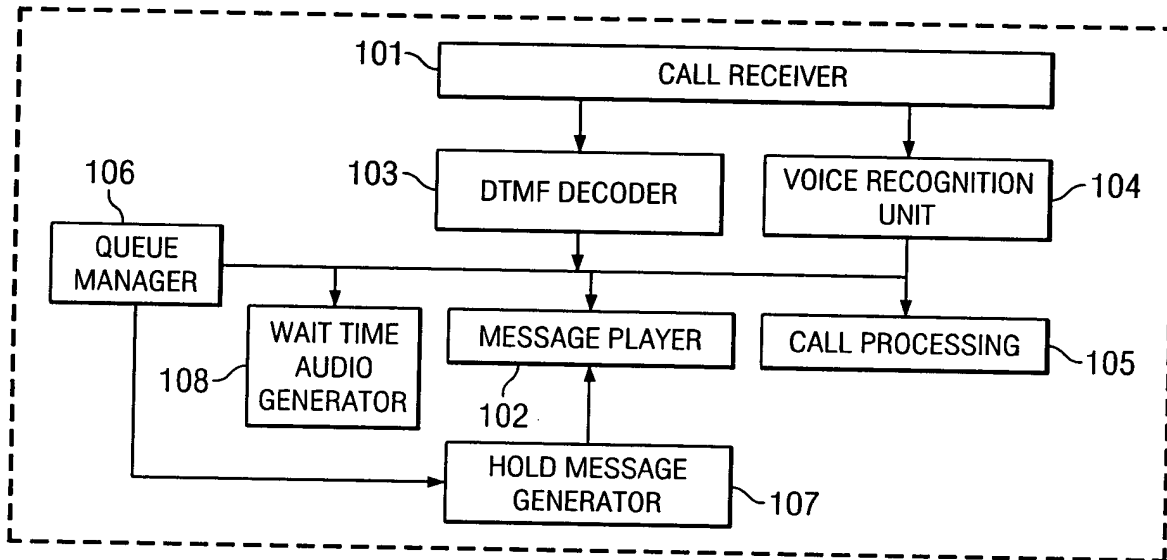
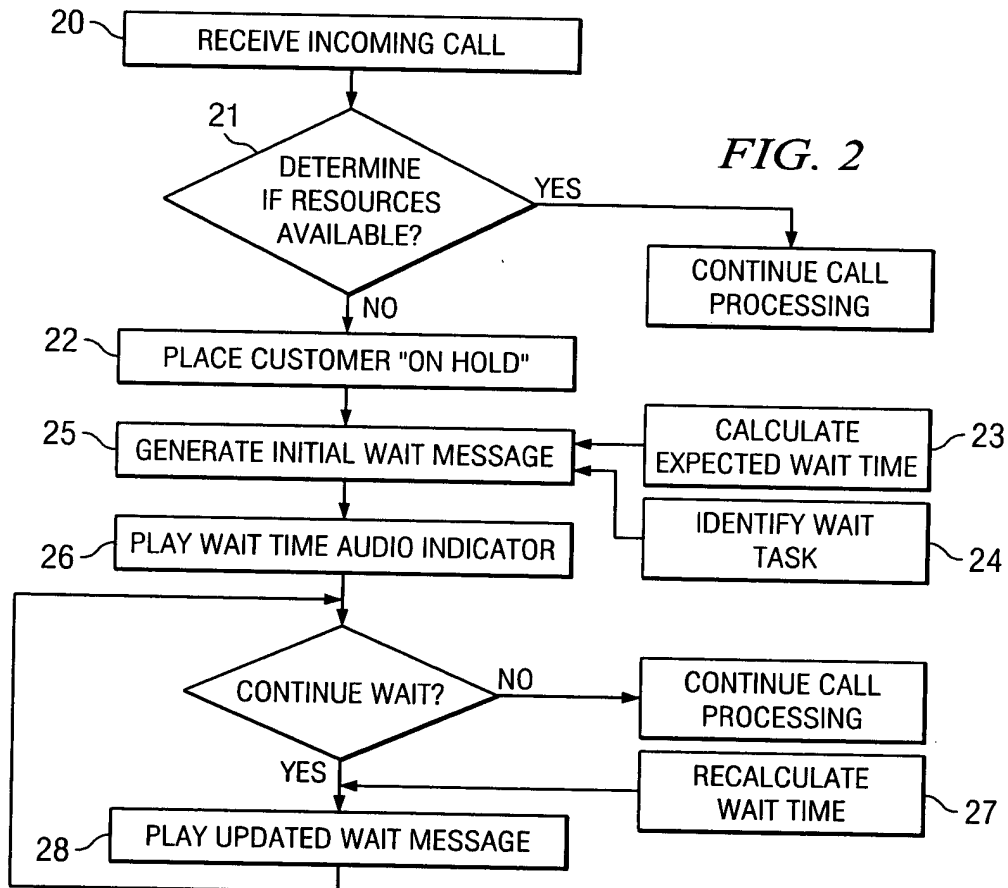


FIG. 2



**TELEPHONE CALL CENTER WITH METHOD
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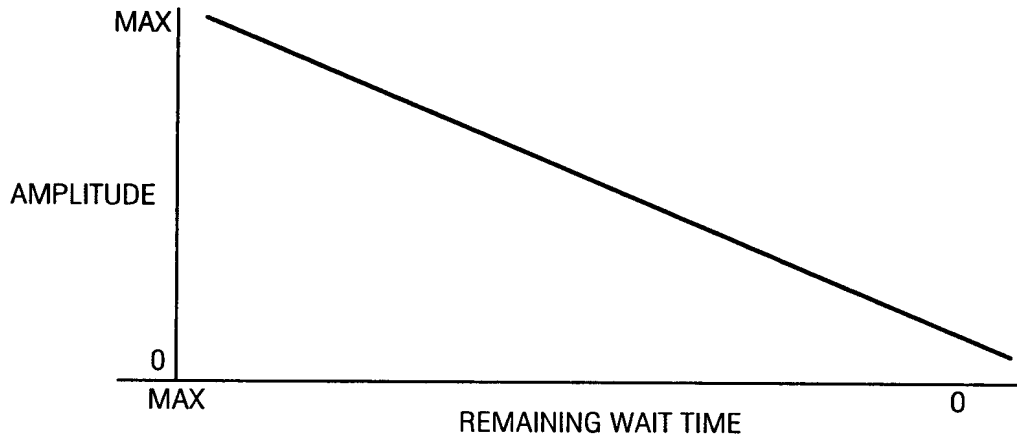


FIG. 3

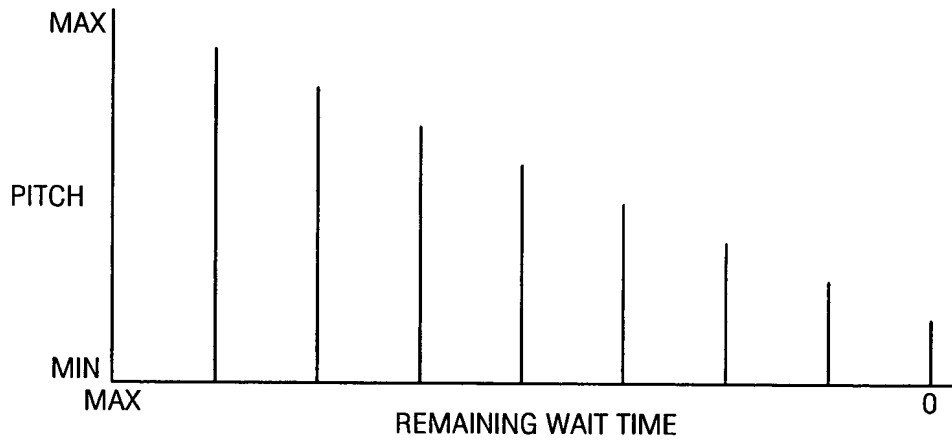


FIG. 4